

Property and Cancellation Policies :

CANCELLATION POLICIES

1. In case of cancellation, guests must cancel booking before 15 days prior to the check-in date to avoid a full penalty reservation charge.
2. In case of no-show, Aurora Pioneer Manor will result in a full reservation charge.
3. In case of early departure, Aurora Pioneer Manor will charge 100% of the room rate.
4. In the event of a debit or credit card information error, invalid credit/debit card, or insufficient account balance, guests are solely responsible for the consequences.
5. We recommend that you carefully read the Aurora Pioneer Manor's cancellation, (pre-) payment, and terms of no show before confirming your booking.

CANCELLATION POLICIES

1. Aurora Pioneer Manor is not responsible for weather conditions, personal emergencies, or schedule changes.
2. Any cancellations must be made at least 15 days prior to the check-in date to avoid a full room charge for each room reserved.
3. If you cancel any reservation, you must obtain and save your cancellation records.-In case of a **no-show**, you will be charged in **full** for the room.-In the event of a debit or credit card information error, invalid credit/debit card, or insufficient account balance, you are responsible for the room charge.-We recommend that you carefully read the Aurora Pioneer Manor's cancellation, pre-payment, and terms of no show before confirming your booking.
4. Potential Travel Restrictions Due to COVID-19, certain destinations are imposing restrictions on travel. Please be aware of any travel advisories, and check whether the travel authority in your destination has announced guidance before booking.
5. Please note: These policies apply to reservations made through Aurora Pioneer Manor directly or third party agency. Guests who booked via online travel agents or other third parties are advised to contact their booking provider for information on their additional policies and for assistance.

